Set up personal online banking

Enrolling for the first time? Follow these steps in the Haven mobile app or on a computer.

Already use online banking?
Keep your existing username and password. No need to enroll again for the name change.

1 Start at the sign-in screen

On a computer, visit havencu.com and select **Log in**. On your phone, open the **Haven Credit Union** app. Then choose **Set up online access**.

2 Enter your name

Enter your first and last name exactly as they appear on your Haven membership.



3 Review the terms

Read the **Terms & Conditions** and select the acceptance box to continue. If you see a separate box for news and offers, that choice is optional.

4 Choose your username

Your username is called your **@You**. Use at least **4 characters**. Leave out spaces, special symbols and your member number.

5 Create your password

Use at least **8 characters**, including an uppercase letter, a lowercase letter, a number and a symbol.

Next: verify your email and connect your accounts on page 2.

Need help?
Weekdays, 8 a.m. to 6 p.m. MT. Or message us in online banking.

877-992-8663
Visit the Help page

Verify and connect your accounts

Have your email inbox, Social Security number (SSN) and Haven member number handy.

6 Enter your email address

Choose an email address you can open now. Haven will send a verification code to that address.

7 Enter the six-digit code

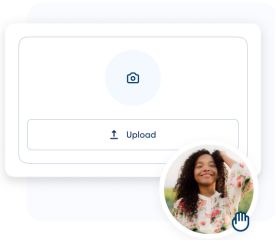
Open the email and enter the **six-digit code** in online banking. If it hasn't arrived after 30 seconds, check your spam or junk folder, then select **Resend code**.

8 Verify your identity

Enter your Social Security number when prompted in the Haven app or online banking so it can be matched to your membership.

9 Add a profile picture (optional)

Select **Upload** to choose a photo from your device, or continue without adding one.



10 Connect your Haven accounts

Sign in, select **Connect accounts**, then choose **Personal**. Enter your date of birth, Social Security number and member number. Complete verification by email or text to link your accounts.

After verification, you can view your linked accounts in online banking.